

The state must think it has money to burn

Don't let the NYC Telephone Claims Center go up in smoke. Keep it here.

The State Department of Labor thinks New York State has money to burn. Why else would the department be needlessly squandering tax dollars to close the New York City Telephone Claims Center and move jobs out of New York City and relocate them Upstate?

The Department of Labor claims it will save \$3.5 million by closing the New York City TCC, but closing the center will cost New Yorkers more.

Closing the New York City TCC will:

- Burn up a long-term investment in training.
- Reduce the quality of unemployment insurance determinations while new employees are trained.
- Increase non-recoverable unemployment insurance overpayments.
- Increase by six-times the cost of responding to non-English speaking claimants, as a result of requiring translation services.

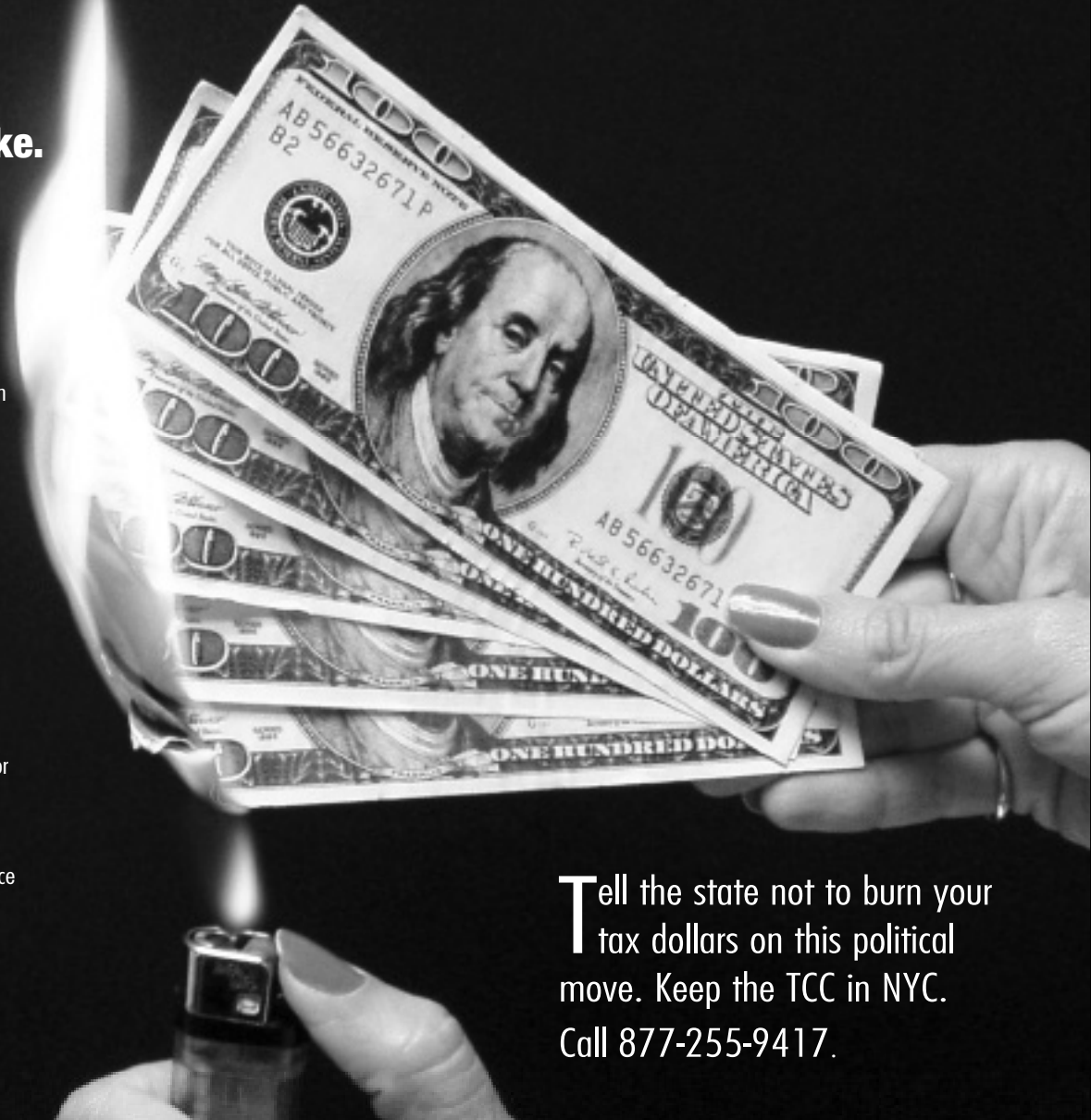
Any "savings" will go up in smoke when you account for the true cost of relocating the claims center. The state will spend several million dollars for training, non-recoverable unemployment insurance overpayments, and a translation service at a cost of nearly \$150 per hour — just to replace the NYC-TCC multi-lingual staff, costs that could increase unemployment insurance taxes on businesses.



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Tell the state not to burn your tax dollars on this political move. Keep the TCC in NYC. Call 877-255-9417.